

Help Information

Revised January, 2015



Chautauqua Alcoholism & Substance Abuse Council

Suites 3 & 4 Sprinchorn Building
501 W. 3rd Street
Jamestown, NY 14701
(716) 664-3608 * (716) 664-3661 Fax
Fax

www.casacweb.org

E-Mail: info@casacweb.org

324 Central Ave.
Suite 105
Dunkirk, NY 14048
(716) 366-4623 * (716) 366-4624

HELP LINES

AA/Al-Anon

24-hour Answering Service 716-488-2233

Erie County Crisis Service

716-834-3131

National Runaway Switchboard

800-621-4000

Addiction Help (www.recoveryconnection.org)

800-993-3869

Gamblers Anonymous (Buffalo area)

888-424-3577

Nationwide Addiction Assistance Helpline

(Residential Inpatient, Detox, Interventions,

Extended Care) 24-hour Hotline 800-559-9503

Alcohol Information Line (www.samhsa.gov)

800-729-6686 (SAMHSA)

Missing Children's Hotline

800-346-3543

New York HOPEline

877-846-7369 (Alcohol, Drugs & Problem Gambling)

Chautauqua Crisis Services

(Alcohol & Substance Abuse and Mental Health)

24-hour Crisis Line 800-724-0461

NYS Council on Problem Gambling

877-8HOPENY (877-846-7369)

SAFE House for Runaways

866-877-9647 or 716-661-9446

Child Abuse Hotline

800-342-3720

Narcotics Anonymous Hotline

716-240-5983

WNY Health & Human Services Info Line

211

Domestic Violence/Rape Crisis

800-252-8748 or 716-661-3897

National Alcohol & Drug Helpline

24-hour Hotline 800-930-9329 or 888-418-0031

FREQUENTLY USED PHONE NUMBERS

Alcoholics Anonymous 511 Clubhouse

511 E. 2nd Street
Jamestown, NY 14701
716-484-1544

Mental Health Association

31 Water Street, #7
Jamestown, NY 14701
716-661-9044

WCA Chemical Dependency Program:

Jones Memorial Health Center
51 Glasgow Avenue
Jamestown, NY 14701
716-664-8625 Outpatient
716-664-8620 Inpatient
716-664-8602 Outpatient Fax
716-664-8621 Inpatient Fax

WCA Dunkirk Health Center

338 Central Avenue, Suite 240
Dunkirk, NY 14048
716-363-0018
716-363-0021 Fax

Chautauqua County Dept. of Mental Hygiene (County Clinic)

200 E. 3rd Street
5th Floor Municipal Building
Jamestown, NY 14701
716-661-8330 * 716-661-8364 Fax

319 Central Avenue * 2nd Floor
Dunkirk, NY 14048
716-363-3550 * 716-363-3720 Fax

Family Health Medical Services
Psychiatric Services)

***Suboxone Program
Clinic***

320 Prather Avenue; Suites 100, 200 & 400
Jamestown, NY 14701
NY 14701
716-338-0022
1590

Family Health Medical Services

Suboxone Program

95 E. Chautauqua Street
Mayville, NY 14757

716-753-7107

TRC (Mental Health Counseling and

Counseling, Group Support, Day Programs, Outpatient Suboxone

890 E. 2nd Street
Jamestown,

716-661-

Bry-Lin Hospital

***Outpatient Chemical Dependency
Program & Mental Health***

5225 Sheridan Drive
Williamsville, NY 14221
716-633-1927 * 716-633-6376 Fax

TREATMENT FACILITIES (OUTSIDE AREA)

Mid-Erie Counseling & Treatment Services

Outpatient Services & Group Therapy

1526 Walden Avenue, Suite 400
Buffalo, NY 14225-14999
716-895-6700 * 716-895-0436 Fax

Northpointe Council, Inc.

Outpatient Services & Methadone Maintenance

2470 Allen Avenue
Niagara Falls, NY 14303
716-278-8110

Erie County Medical Center (ECMC) – Chemical Dependency Services

Detoxification Unit

***Inpatient Residential Rehab Program,
Detox, Suboxone Physician***

462 Grider Street
Buffalo, NY 14215
716-898-3415 * 716-898-4424 Fax

Downtown Alcohol Clinic

***Outpatient Alcohol Treatment for COA's,
Adolescents & Significant Others,
Suboxone Physician***

1285 Main Street
Buffalo, NY 14209
716-883-4517 * 716-882-6728 Fax

Northern Erie Clinical Services

Outpatient Substance Abuse Clinic, Suboxone Physician

2282 Elmwood Avenue
Kenmore, NY 14217
716-874-5536 * 716-875-2250 Fax

Horizon Health Services

Admissions: 716-831-1800

Family & Adolescent Treatment, Substance Abuse, Residential Rehab, Detox, Mental Health & Psychiatry

Boulevard Counseling Center

Substance Abuse

1370 Niagara Falls Blvd.
Tonawanda, NY 14150
716-833-3708

Horizon Village (18+)

Residential Drug Rehab

6301 Inducon Drive East
Sanborn, NY 14132
716-731-2030

Wellness Center

Residential Treatment

Inducon Drive East
Sanborn, NY 14132

Horizon Family Recovery Center

Substance Abuse & Psychiatry

6495 Transit Road, Suite 800
East Amherst, NY 14051
716-418-8531

Freedom Village (Veterans)

Chemical Dependency Treatment

Terrace House

Detox Services

Renaissance Campus

716-821-0391 * 716-828-1009 Fax

Long Term Residential Chemical Dependency Treatment Facility

Promise House

House

(Boys, Ages 18-21)
920 Harlem Road
West Seneca, NY 14224
716-332-3991

Renaissance House

(Boys, Ages 12-18)
920 Harlem Road
West Seneca, NY 14224
716-821-0391

Stepping Stones – Adolescent Half-Way

(Girls, Ages 14-21)
920 Harlem Road
West Seneca, NY 14224
716-821-0391

Reflections Recovery Center

Inpatient Substance Abuse Treatment Facility

(Men & Women, Ages 18+)
Lockport Memorial Hospital
521 East Avenue
Lockport, NY 14094-3299
716-514-5561 * 716-514-5762 Fax
(Special Language Services – ASL, assistance for the hearing impaired,
Arabic, Chinese French, German, Polish, Russian, and Spanish)

Stutzman Addiction Treatment Facility

Inpatient Substance Abuse Treatment Facility

(Men & Women, Ages 17+)
360 Forest Avenue
Buffalo, NY 14213
716-882-4900 * 716-882-4426 Fax

SUPPORTIVE LIVING

Birdie Turner House
(Women)
209 E. 6th Street
Jamestown, NY 14701
716-664-2071

CASA Di Vita – Adult Half-Way House
(Women – Up to a 6-month stay)
200 Albany Street
Buffalo, New York, 14701
716-882-8898 * 716-882-5296 Fax
(Special Language Services – Spanish)

Ivy House – Adult Half-Way House
(Men – Up to a 6-month stay)
2025 Broadway
Buffalo, NY 14212
716-892-7401 * 716-892-6170 Fax

Les Root House
(Men)
7 E. 6th Street
Jamestown, NY 14701
716-664-9045

FREQUENT COUNCIL OR AGENCY CONTACT INFORMATION

Allegany Council on Alcoholism & Substance Abuse, Inc. (ACASA)
3084 Trapping Brook Rd
Wellsville, NY 14895
585-593-1920

Council on Addiction Recovery Services, Inc. (CAREs)
PO Box 567; 201 South Union Street
Olean, NY 14760
716-373-4303

Erie County Council for the Prevention of Alcohol & Substance Abuse
1625 Hertel Avenue
Buffalo, NY 14216
716-831-2298 * 716-831-9580 Fax

Prevention Focus
69 Linwood Avenue
Buffalo, NY 14209
716-884-3256

WNY United
1067 Harlem Road
Buffalo, NY 14226
716-821-7722 ext. 29

OPIATE MAINTENANCE TREATMENT CONTACTS

Drug Abuse Research & Treatment (DART)
1237 Main Street
Buffalo, NY 14209
716-884-9101 * 716-881-2927 Fax

Esper Treatment Center
25 West 18th Street
Erie, PA 16501-2101
814-459-0817 * 814-455-2371 Fax

Methadone Maintenance Clinic
1001 11th Street
Niagara Falls, NY 14301
716-278-8110 * 716-278-8111 Fax

Northpointe Council, Inc.
2470 Allen Avenue
Niagara Falls, NY 14303
716-278-8110

PATHWAYS
(Dept. of Sisters Hospital)
158 Holden Street
Buffalo, NY 14214

Saint Louise Meth Treatment Program
(Dept. of Sisters of Charity Hospital)
209 Niagara Street
Buffalo, NY 14201

Strong Memorial Hospital
300 Crittenden Blvd.
Rochester, NY 14642
585-275-6732 * 585-273-1066 Fax

GAMBLING TREATMENT PROVIDERS

Cattaraugus County

Council on Addiction Recovery Services, Inc. (CAREs)

100 Main Street
Salamanca, NY 14779
716-373-4303 x550

Erie County

Jewish Family Service of Buffalo/Erie

70 Barker Street
Buffalo, NY 14209-2013
716-883-1914

Genesee County

Genesee Council on Alcoholism, & Substance Abuse

430 East Main Street
Batavia, NY 14020
585-815-1837